

simple to use, easy to navigate

MyLifeNow: ACCESS YOUR RETIREMENT SAVINGS PLAN AT ANY TIME FROM ANYWHERE



With John Hancock Retirement Plan Services (John Hancock), you'll find simple suggestions that help take the guesswork out of financial decisions and that help you make progress...one step at a time. Contact us to access your account 24 hours a day, seven days a week.



ONLINE

mylife.jhrps.com

The main page provides an overview of some key information, such as account balance, rate of return, and loan balance. From there you will find four key links—*My Contributions*, *My Investments*, *My Retirement*, and *My Learning Center*—to help you take action or learn more about your retirement.



Mobile device

Use your iOS or Android device to scan the QR code and be directed to our mobile-enhanced website. You can access your app store to download the free mobile application. Then, launch the app and sign into your account using your mylife.jhrps.com User ID and Personal Identification Number (PIN)/Password.



ONE-ON-ONE SUPPORT

800.294.3575

Call to access the Automated Voice Response Service or speak with a John Hancock representative. Representatives are available from 8 a.m. to 10 p.m. Eastern time on New York Stock Exchange business days. For your safety and security, all calls to representatives are recorded.

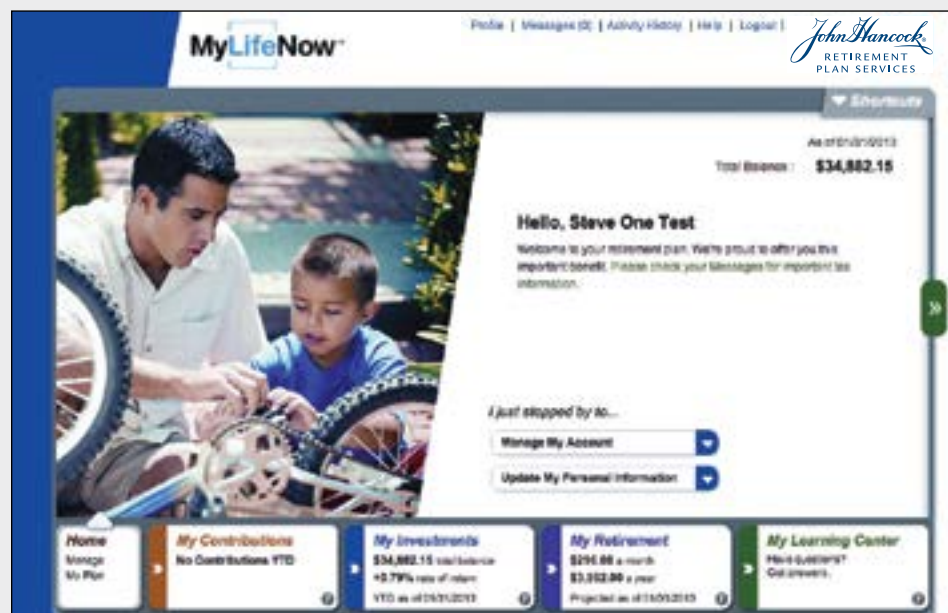
Hablamos español – Llame al 888.440.0022 para información en español. Representantes están disponibles de lunes a viernes, de 10 a.m. a 8 p.m. hora del Este en días hábiles de la Bolsa de Valores de Nueva York. Para su protección todas las llamadas a los representantes son grabadas.

Easy sign in process

To help protect your information, John Hancock features a two-step sign in process. Simply enter your User ID, and next enter your PIN/Password.

Logging in or calling us for the first time? You'll be asked to provide your Social Security number and date of birth so that you can create a PIN/Password.

The main page on mylife.jhrps.com provides an overview of some key information, such as account balance, rate of return, and loan balance. From here you will find four key links to help you take action or learn more about your retirement. More detail on these links can be found below.



My Contributions

Contributions made to your retirement plan are an easy way to prepare for your future. On this page, you can view a detailed statement of your account.

My Investments

Looking for a hands-off approach to investing? Or, do you want to choose your own investments, but need a little help? Whatever your needs, we can help. On this page, you can see how your savings are being invested, the return on those investments and other information to help make retirement planning easier.

My Retirement

The *My Retirement* page can help answer the common question around retirement planning. We offer easy-to-use calculators and tools that can help you take your next step.

My Learning Center

How do the ups and downs of the market impact your retirement planning now and in the future? What is a stock, and what is a mutual fund? How can you balance saving for retirement with saving for college, or paying down debt, or buying a new car? Find answers to these questions and more!



John Hancock Retirement Plan Services LLC is also referred to as "John Hancock".

John Hancock Retirement Plan Services, LLC offers service programs for retirement plans through which a sponsor or administrator of a plan may invest in mutual funds, ETFs, guaranteed products and collective investment trusts on behalf of plan participants. John Hancock Trust Company, LLC provides trust and custodial services to such plans. Investment advisory services may be provided by New York Life Investment Management LLC. Plan administrative services may be provided by John Hancock Retirement Plan Services, LLC or a plan consultant selected by the Plan. John Hancock Distributors, LLC, member FINRA/SIPC.

NOT FDIC INSURED | MAY LOSE VALUE | NOT BANK GUARANTEED | NOT INSURED BY ANY GOVERNMENT AGENCY

© 2015 All rights reserved.

S-P25990 GE 04/2015-25990

RS032015223974-4023